



**Door policy, house rules  
& cloakroom policy**



- Visitors must be at least 21 years old.
- When in doubt, you may be asked for a form of identification. If you can't present a legal form of identification, you will be denied access.
- Violent behavior, discrimination and sexual harassment will not be tolerated and shall lead to denial of access.
- Those under the influence of alcohol and/or (soft) drugs can be refused admission.
- The usage and/or possession of firearms and other weapons are strictly forbidden.
- If Madam has reached its capacity, the staff is allowed to refuse admission.
- It is strictly forbidden to use, bring, trade or sell hard and soft drugs.
- Groups larger than 6 people may be refused admission.
- Visitors of Madam may be searched pre-emptively. Refusal may lead to denial of entrance.
- It is not permitted to wear clothing with discriminatory images and phrases, as well as club and members only clothing (related to football, motorcycling, chess and so on).
- After 9:00 p.m. you must remove head coverage (such as hats and caps) and take off your coat. You are not obliged to leave these items at the cloakroom.
- Madam reserves the right to refuse entry if visitors do not comply with dress code conditions.
- Food, glasses and/or cups (empty or filled) are not allowed to be taken outside Madam. It is forbidden to take your own food or beverages inside, as well as to consume them inside to enter work areas (such as the kitchen, warehouse and other venues).
- Visitors are not allowed to enter Madam barefoot or with flip-flops.
- Smoking is not permitted at Madam. Please smoke in the designated smoking areas.
- It is not allowed to make or publish professional audio or video recordings without written permission from Madam.
- By entering Madam you automatically agree to the recording and use of security camera footage by A'DAM Six Senses B.V. and its media partners.
- Madam and its partners are not responsible for damage to, or theft of property of visitors.

- Visitors are held to follow instructions, regulations and/or directions of (security) staff of Madam at all times.
- Anyone caught in illegal acts will be reported to the police. The staff appointed by Madam's management is allowed to arrest an offender in such cases, and hand them over to the police.
- Do not cause any noise or other kind of disturbance to our neighbors after leaving Madam.
- It is strictly forbidden to inflict damage to property or people, and to behave in a way that threatens such harm. It is forbidden to stand on chairs, climb on structures like the bar, to stage dive, to crowd surf and throw objects, including liquids.
- Lavatories are intended for individual use. It is strictly forbidden to share a toilet or use the space for other reasons than its original intent.
- You are not allowed to block paths (such as (emergency) exits, fire extinguishers and stairways).
- Trespassing any of the above house rules can result in either denied access to Madam.
- Complaints may be directed towards management.

#### **Emergency situations**

- Those who visit Madam should inform themselves about emergency exits and paths, in case of emergency situations. Using the elevator in such circumstances is prohibited.
- Madam's management is allowed to evacuate Madam if they believe such an action is required.

#### **Changes**

- Madam cannot be held responsible when an event planner cancels an event at Madam.
- Madam reserves the right to change these terms and conditions at any time, and you agree to abide by the most recent version of this. Visitors are encouraged to study Madam's house rules and door policy.

#### **Security**

- The camera surveillance systems at the A'DAM Toren record 24 hours per day. Madam's management will



make these recordings available to competent judicial authorities if requested.

#### **Restaurant & skybar Madam**

- Restaurant Madam is open for dinner from 6:00 pm.
- There's no need to pay admission if you're dining at Madam. We do recommend guests to reserve ahead.
- When visiting the sky bar without dinner, the admission fees for the LOOKOUT apply.

#### **Opening hours restaurant:**

- from 6:00 p.m. (reservation required).

#### **Opening hours sky bar:**

- from 9:30 p.m. till late (no reservation required).

#### **Cloakroom policy**

- Madam will accept no liability for any property lost or damaged on the premises.
- A'DAM Six Senses B.V. is located at Overhoeksplein 1 in Amsterdam, an umbrella organization of Madam Amsterdam, Restaurant Moon, A'DAM&Co., The Loft, A'DAM Events and Shelter.
- A'DAM Six Senses B.V. wants no agreement of custody as described in Titel 9 of Boek 7 Burgerlijk Wetboek concerning cloakroom objects (including their contents) with a (total) value of more than € 150, -. Cloakroom objects (including their contents) with a (total) value of more than € 150, - cannot be issued at the cloakroom. If one uses the cloakroom, he or she must ensure that the value of issued objects does not exceed € 150, - and he or she will not keep A'DAM Six Senses B.V. accountable for loss or damage exceeding an amount of € 150, -
- A'DAM Six Senses B.V. accepts no liability for damage or loss of items that are kept in sleeves, such as scarves, sweaters and other garments.
- A'DAM Six Senses B.V. is entitled to check the contents of the wardrobe objects.
- A'DAM Six Senses B.V. reserves the right to refuse the issue of certain objects, including objects that, from the

sole opinion of A'DAM Six Senses B.V. or cloakroom assistants, are too valuable, too big in size, (possibly) dangerous or questionable content.

- The user issuing an object does not hold A'DAM Six Senses B.V. liable for damage caused by (the content of) the issued object.
- Per issued cloakroom object, one token/ticket will be provided. Cloakroom objects shall only be returned once the token/ticket is handed over to a cloakroom assistant. The same applies to the temporarily return of cloakroom objects.
- If you lose your token/ticket, A'DAM Six Senses B.V. shall make an effort to find the designated cloakroom item after the event or past closing time. If no token/ticket can be presented, A'DAM Six Senses shall not compensate the damage inflicted by loss of the token/ticket.
- A'DAM Six Senses B.V. is not liable for damage to (the content of) the object issued by the user, as a consequence of damage or loss of objects, nor damage from any cause whatsoever to objects, excluding damage caused by intent or recklessness A'DAM of Six Senses BV or its employees.
- The user indemnifies A'DAM Six Senses B.V.'s liability for damage caused (by the content of) the user's issued cloakroom objects.
- The liability of A'DAM Six Senses B.V. is limited at all times to € 150 for each article issued in the cloakroom (including its contents) up to a maximum of € 250, - per person in total. A'DAM Six Senses B.V. is not liable for damage other than damage to, or in connection with, the disappearance of an object itself. Compensation for damage will always be in accordance with the current market value of the object(s).
- Liability for any form of indirect damage, including operational and/or consequential damages, lost profits or wages, missed savings, etcetera, is excluded. In the following situations, compensation does not apply: (i) any damage inflicted by the user or his associates caused intentionally or by gross negligence, and (ii) damages in relation to (potentially) present items within the cloakroom



objects, such as tablets, laptops, cell phones, money or other valuables.

- The liability of A'DAM Six Senses B.V. only applies to the user who accepted the ticket/token at the time of delivering the cloakroom items, and cannot be transferred to a third party.
- The user is obliged to pick up objects delivered at the cloakroom prior to leaving the location where the event is held. If he or she fails to retrieve the object(s), A'DAM Six Senses reserves the right to not reimburse them. A'DAM Six Senses liability will cease if the cloakroom items are not collected before the cloakroom closes or in any event before the time when surveillance ceases at the cloakroom.
- Any complaints must be made immediately to the cloakroom staff when the cloakroom items are returned.
- Claims for compensations, together with a mention of the number on/of the cloakroom ticket/token, must be lodged with A'DAM Six Senses within 48 hours of the return of the items handed over for safekeeping. Written notification of the loss or damage is sufficient. If loss or damage is caused by fire or theft or by the mislaying of the item, this must also be reported to the police.
- Persons who suffer loss or damage must prove that the items for which they are claiming compensation have been damaged as a consequence of an occurrence for which A'DAM Six Senses is liable. They must also prove that the amount claimed by them is correct.
- When a person who has reported lost an item handed over to A'DAM Six Senses for safekeeping subsequently finds the item or is informed that it has been found, he/she must immediately notify A'DAM Six Senses and where possible, at the request of A'DAM Six Senses, take the necessary steps, in particular by contacting the police, to identify and recover possession of the item or to assign his/her rights for this to A'DAM Six Senses.
- If the person who has handed over the item for safekeeping fails to fulfill his/her obligations after the occurrence of the loss or damage, A'DAM Six Senses is

exempted from the obligation to reimburse.

**MADAM**